



Via2Shop

Return- and Exchange Form

Via2shop
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Do you want to exchange or return an item?

From the moment of delivery you have 14 days to exchange or return the items.

The article must be unused and with the original tags returned, don't cut the tags during the fit!

Underarmments we don't accept for exchange or returns because hygienic.

Exchange

Is the measure not good or do you prefer a different color of the same article, then you can exchange that article for free. First look in our Webshop for the available sizes and colors.

How works exchange:

1. You fill out of the details of the items that you want to exchange below.
2. You fill in what size and / or color you want to receive
3. You pack the article in an undamages box (when possible original box), including this form and the corresponding order confirmation (packing list).
4. For the exchange of an itemfor free, send us an email with your information and you will receive the necessary instructions by mail.
5. We will send you the desired article, after we have received your package.

Returns

Goods are only adopted if returned to us prepaid.

We pay within 10 working days the purchase price to the account where the item has been paid.

1. You fill out the details of the article you want to return and circles the reason for return below.
2. You packed the article in an undamaged box (when possible original box), including this form and the corresponding order confirmation (packing list).

Name: _____

Address: _____

Zip code: _____

City: _____

Order number: _____

Send this form, corresponding order confirmation and articles in a package.

| Brand and Description | Color | Size | Exchange for: | Size: | Color: |
|-----------------------|-------|------|---|--|--|
| | | | Return: please circle the application | 1 - Too small 2 - To big 5 - Article is damaged | 3 - Multiple sizes ordered 4 -Does not meet forecast 6 - Otherwise..... |
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